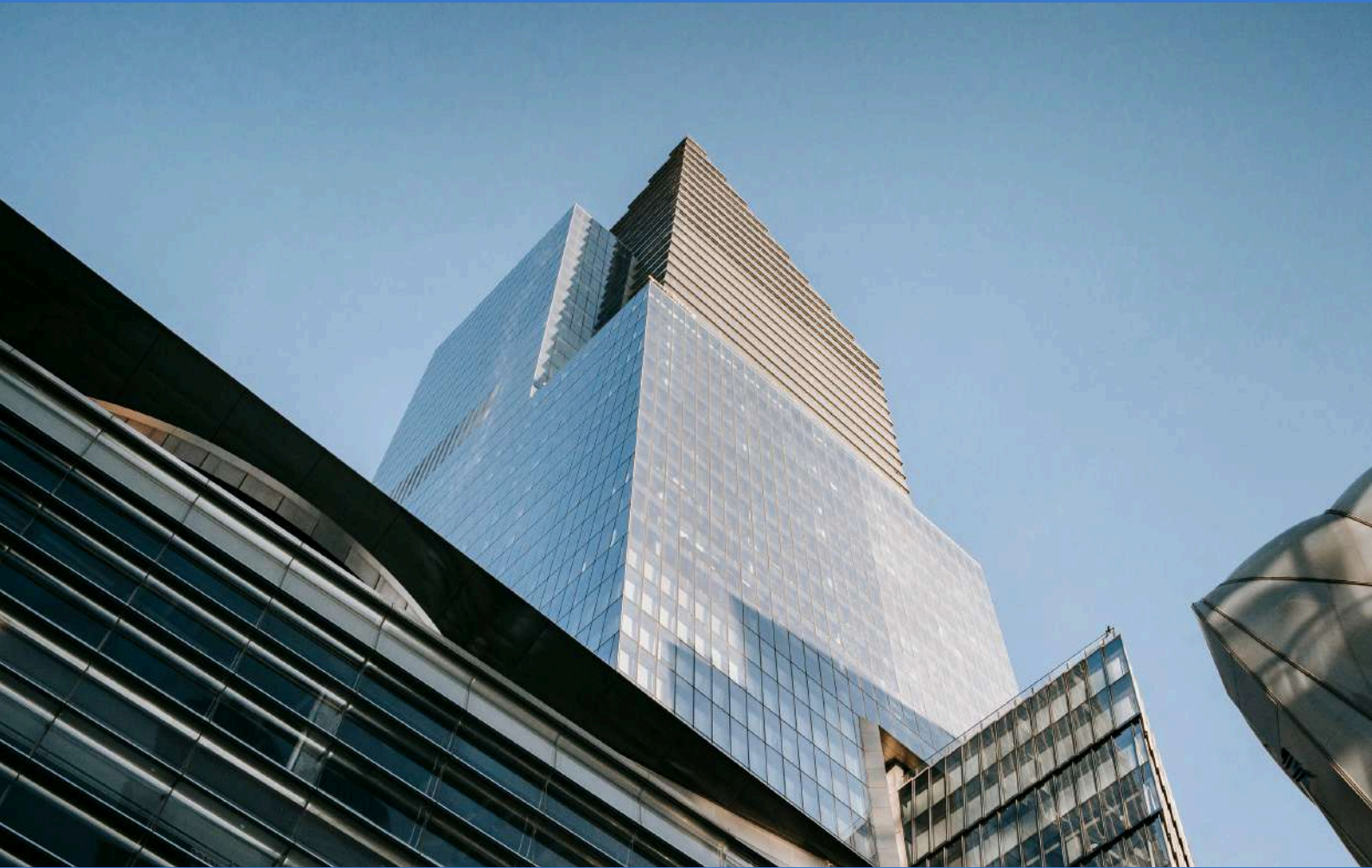




IPS PLAN COMPARISON GUIDE

Empowering businesses with flexible IT support, expert advisory, and advanced partnership solutions – tailored for growth, security, and innovation.



Campaign Overview

At IPS, we understand that every business has unique technology needs, resource levels, and growth objectives. That's why we've designed a flexible suite of plans that scale with you – from on-demand support hours to full enterprise-grade partnerships.

Our service offerings are built around three core pillars that define the IPS difference: flexibility, expertise, and proactive innovation.

Bucket Hours – Flexible On-Demand IT Support

For teams that need expert IT help without a long-term contract.

Purchase prepaid engineering hours that can be used across users, devices, and departments — with no expiration and discounted rates.

Perfect for smaller organizations or those managing one-off projects, migrations, or troubleshooting needs.

⚠ Note: Some advanced or project-based services are not available under Bucket Hours. These are instead covered through Partnership plans.

Ideal For: SMBs or teams needing short-term or flexible IT support.

Highlights: Never-expiring hours, scalable usage, Tier 1–3 engineer access, predictable costs.

Feature / Benefit	Starter Pack	Growth Pack	Professional Pack	Enterprise Pack
Feature / Benefit	Starter Pack	Growth Pack	Professional Pack	Enterprise Pack
Hourly Rate	\$150/hr	\$135/hr	\$120/hr	\$100/hr
Total Hours Included	10 Hours	25 Hours	50 Hours	100+ Hours
Users Supported	1–10 Users	1–15 Users	1–50 Users	50+ Users
Devices Covered	Up to 10	Up to 15	Up to 50	Unlimited*
Engineer Level	Standard Technician	Tier 1–2 Engineers	Tier 2–3 Engineers	Senior Consultants
Support Priority	Standard Response	Priority Scheduling	Accelerated Response	Immediate SLA Response
Typical Use	Quick fixes, patching, short consultations	Ongoing support, small projects, cloud maintenance	Multi-site or network infrastructure	Enterprise compliance or global rollout
Usage Flexibility	General Tasks	Regular Operations	Complex Deployments	Organization-Wide Projects
Customization	Basic	Moderate	High	Full Custom Allocation
Expiration	Never	Never	Never	Never
Best For	Small teams	Growing SMBs	Expanding companies	Large enterprises / Global orgs
Plan Type	One-Time Fee	One-Time Fee	One-Time Fee	One-Time Fee
Most Popular			★ Professional Pack	

IPS Professional Advisory Services – Strategic IT Guidance

For organizations looking to strengthen governance, security, or compliance. Our experts deliver structured projects such as assessments, audits, risk management programs, and

modernization planning to align IT operations with business goals.

Each engagement produces measurable outcomes and actionable recommendations.

Ideal For: Businesses undergoing audits, risk assessments, or digital transformation.

Highlights: GRC consulting, security assessments, policy development, training & enablement.

Feature / Service Type	Advisory & Governance	Assessments & Audits	Procurement & Services	Training & Enablement
Primary Focus	IT Strategy, Governance, Risk & Compliance	Security, Infrastructure & Risk Auditing	Procurement, Vendor & Infrastructure Projects	Workforce Enablement & Skill Development
Delivery Model	Consulting Engagement	Assessment Project	Project-Based or Retainer	Program or Workshop Series
Key Deliverables	GRC Frameworks, Policies, Risk Programs, Cloud Roadmaps	Audit Reports, Risk Scores, Gap Analysis	Vendor Reports, Optimization Plans, Procurement Lifecycle	Training Materials, Awareness Sessions, Certification Support
Engagement Type	Strategic Leadership & Advisory	Deep-Dive Technical Audits	Procurement & Implementation	Skills & Awareness Development
Technical Involvement	High-level, non-operational	Detailed technical validation	Implementation-level	Knowledge transfer & training
Industries Served	All industries needing compliance	Regulated and data-driven sectors	IT-intensive or hybrid infrastructure firms	Organizations scaling security culture
Duration	Short to medium-term	Short-term (1-4 weeks)	Medium to long-term	Continuous or session-based
Customization Level	High	Moderate	High	Fully Tailored
Consultant Level	Senior Advisors	Technical Assessors	Solution Architects	Certified Trainers
Most Popular		★ Assessments & Audits		★ Training & Enablement

IPS Partnership – Advanced Solutions (Monthly Subscription Plans)

For enterprises seeking complete, managed IT operations and 24/7 coverage.

These subscription plans combine help desk, cloud management, cybersecurity, and automation – tailored to your business size and scope.

Designed to provide proactive monitoring, strategic insights, and the highest SLA-backed performance.

Ideal For: Businesses that need a fully managed IT and security solution.

Highlights: 24/7 support, unified endpoint management, cloud-native protection, GenAI integration, and custom service expansion.

Feature / Benefit	Essential	Professional	Enterprise
Ideal For	Small businesses & startups	Growing organizations	Large enterprises
Support Availability	24/7 Help Desk	24/7 Help Desk + Priority Routing	24/7 Priority SLA Support
IT Management	Network Administration	Unified Endpoint Management	Full Managed Infrastructure
Cloud Solutions	Basic Cloud Setup	Cloud Security Posture Management	Multi-Cloud / AI Integration
Security Features	Basic Security Monitoring	Advanced Endpoint + Threat Hunting	Full Stack Security + GenAI Protection
Account Management	Shared Support Team	Dedicated IT Account Manager	Strategic Account Partner
Performance Reviews	Monthly	Bi-weekly	Weekly + Executive Reports
Application Security	Basic Testing	Application Security & Cloud-native Protection	Full-stack Penetration & AppSec Suite
Additional Services	Firewall as a Service	Cloud-native protection, Dark Web monitoring	ICS/SCADA, IoT Integration, Custom Service Builds
AI / GenAI Solutions	✗	Optional Add-on	✔ Included
Customization	Limited	Moderate	Full Customization
Pricing Model	Fixed Monthly	Fixed Monthly	Custom Pricing (Based on Scope)
Most Popular		★ Professional Plan	